A broadband survey was issued by Panhandle Public Health District on Friday, June 12 to inform area broadband providers of the needs and opportunities to apply for the Rural Broadband Remote Access Grant through CARES Act funding. The survey was distributed to our major business and employer lists with local chambers and economic development sharing to businesses in their respective communities and service area. A total of 373 surveys were completed.

![Graph showing the distribution of survey respondents by location (Town, Country, No Response).](image-url)

Communities where respondents reside or are closest to where respondents reside.
Does your current internet service provide a speed at a minimum of 25 (download) and 3 (upload)?

Yes: 237
No: 104
No Response: 22

Breakdown of respondents indicating “no”

Communities where the current internet speed is less than a minimum of 25 (download) and 3 (upload)

Do you consistently experience down times or problems with connecting?

Yes: 142
No: 210
No Response: 9

Breakdown of respondents indicating “yes”
Are there times in the day there is little or no connection?

- Yes: 144
- No: 204
- No Response: 11

Breakdown of respondents indicating “yes”

Communities where there are times of day that there is little or no connection

Are your employees, students, or are you able to effectively work/learn remotely with access to your current broadband service?

- Yes: 222
- No: 124
- No Response: 15

Breakdown of respondents indicating “no”
Is your current provider involved in your community and generally supportive?

Yes: 185
No: 159
No Response: 17

Common Themes

- Sponsorships
- Support local businesses
- Owned and operated locally
- Fundraising
- Community Events & Service
- Grants
- Donations to community organizations, fair, 4H, youth sports
- Philanthropic
- Very generous with services during school closures
- Employee involvement in boards, civic organizations, volunteering, events